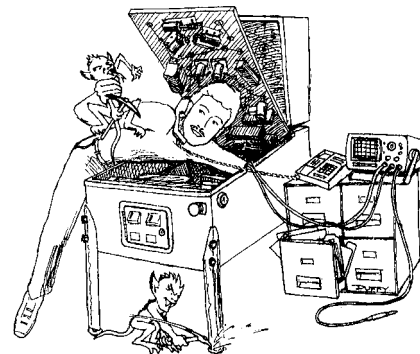




Nº 163 Service Bulletin



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TO: Parts & Service Managers

DATE: July 24, 2006

SUBJ: World Poker Tour™ Pinball : "Game Resets / Multiball Problem"



Symptoms :

Game **resets during game play** or the player achieves **Multiball which continues to go on for an extended period of time** or indefinitely. If the balls do drain then the game may begin to ball search or may load all 4 balls into the shooter lane.

Explanation :

We have determined that *some* CPU/Sound Boards (S.A.M. System) have a Flash part that is acting unstable.

>>>> We have modified the circuitry to remove any chance of the problem occurring.

***An isolated number of customers have seen these symptoms;
this problem does not affect all games.***

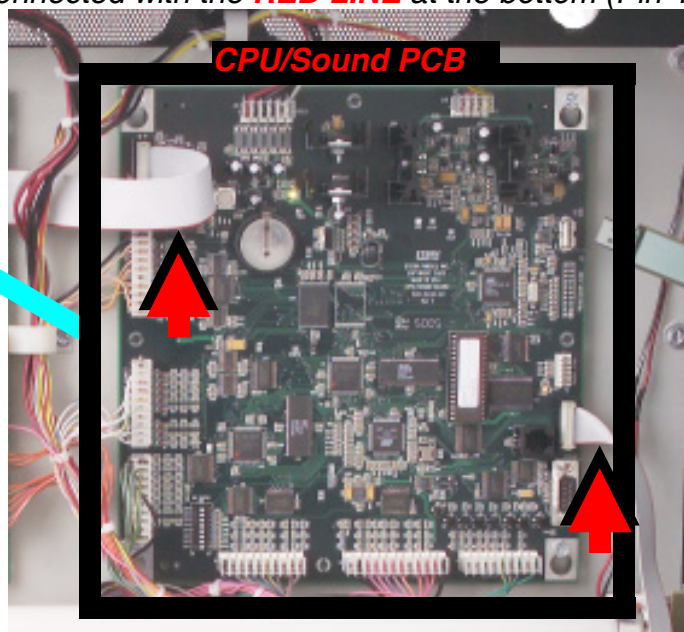
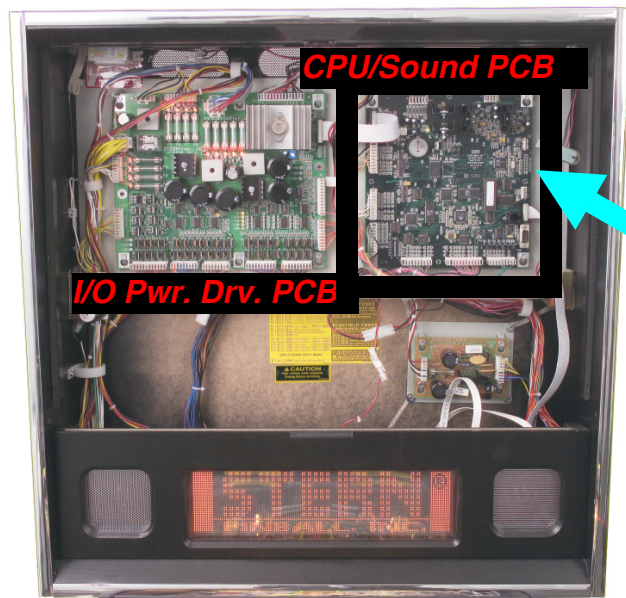
Solution :

If your game has the above symptoms, call your **Stern Pinball Distributor** for a replacement CPU/Sound PC Board (Part Number 520-5246-00), the **WPT Pinball Game Serial Number** (*required*) is located on the back of the machine's backbox.

Note :

This potential problem was corrected before Pirates of the Caribbean Pinball went into production.

After reinstalling the **CPU/Sound PCB**, ensure all connectors*, Boot ePROM & Coin Cell Battery are seated properly (*The 2 ribbon cables are reconnected with the **RED LINE** at the bottom (Pin-1)).



Please phone or eMail with any questions or comments to the below address.